

BOOKING TERMS AND CONDITIONS

At the time of making a reservation credit card details will be asked for to obtain a deposit. A non-refundable deposit of 50% of the total room charge, or full payment if the booking is for a single night, is required to secure the reservation. Bookings made without deposits are at the discretion of management. Such bookings will require credit card details to be held as a guarantee. Any deposit reduction or deposit instalment is at the discretion of management.

CANCELLATION POLICY

In some circumstances the deposit may be refundable if the cancellation is made early enough enabling the room to be re-booked at the original rack rate. If your deposit is refunded a \$30 cancellation fee applies. If no deposit has been taken and credit card details are held to guarantee the accommodation, a cancellation will result in the first nights accommodation being charged to your credit card.

Property photographs are representative only, actual apartments occupied may vary in decor and inclusions from those shown.

Check-in time: from 2pm (14:00)

Check-out time: before 10am (10:00)

PUBLIC HOLIDAYS

It is our policy to not provide Room Service on public holidays. Reception is open from 8am until 8pm for guests to obtain clean towels and extra condiments if required at no cost. If a guest has a particular request for room service on a public holiday a prior request must be made direct to reception and an additional fee of \$35 will be charged.

GUEST DISCLAIMER – to be read, understood and signed on check-in.

- ◆ I accept responsibility to pay all charges incurred by me, fellow-guests occupying the room or invitees to the property during my stay at Amooran Oceanside Apartments and Motel. These charges include accommodation room charge and any incidentals items (but not limited to):
Telephone charges and broadband internet access
Food and beverage
Any breakages or damage incurred
Any excessive cleaning charges above the normal level of cleaning
Any laundering costs necessary as a result of any person smoking in the room. **All rooms and apartments at Amooran are strictly NON SMOKING.**
- ◆ As guest/occupant I agree to pay the above charges on demand by staff at Amooran Oceanside Apartments and Motel.
- ◆ In the interests of other guests Amooran Oceanside Apartments and Motel has a **No Excessive Noise And Party Disturbance Policy**. Offensive behaviour and disturbance of other guests will not be tolerated. After an initial warning non co-operative guests may be evicted without refund.
- ◆ The following credit card surcharges apply and will be charged at the time of processing: Standard Visa and Mastercards 1%, Premium cards (eg: corporate, platinum, international) 2%, American Express 3%, Diners Cards 3.5%, This surcharge is not displayed on your reservation confirmation, it is added automatically when your credit card is processed. Payment by EFTPOS debit does not incur a fee. A deposit can be paid by direct back credit to avoid a credit card fee.
- ◆ The company Narooma Holiday Accommodation Pty Ltd, trading as Amooran Oceanside Apartments and Motel shall not be liable to any guest or invitee of any guest for any loss, damage or destruction to any personal property brought onto these premises. Personal property shall include any personal effects, and motor vehicles parked on the premises.